

Guest Information

We are in national lockdown, so please follow the government guidelines accordingly.

Breakfast

Due to government guidelines our restaurant is closed. Therefore, we are operating on a room only basis.

Bar & Lounge Area

The bar and lounge will be closed due to government guidelines.

Restaurant

The Restaurant will be closed due to government guidelines.

If you require any cutlery or plates please call to let us know and we can arrange this for you.

Check in

We are offering a self-check in procedure you will be emailed or called in advance to arrange this.

Guest Bedrooms

In order to protect our staff we will only be sending our housekeepers into rooms that are departing. For guests staying more than one night, we kindly ask for the safety of yourself and our staff if you could keep the corridor areas clear between 11-2pm, by either staying in your room or going out for the day. This will ensure our housekeepers will be able to get ready for our new arrivals safely.

We have put additional tea and coffee in your room if you require a top up please either call us or email and we can arrange this for you. If you are staying more than 2 nights there will be a clean set of towels in the bottom of your wardrobe. If you have any rubbish you would like removed from your room please use the bin located on the ramp side of the main entrance.

For the safety of our staff and customers please ensure you maintain a social distance, wear a face covering and use the hand sanitizers provided around the communal areas as advised by Government.

For all enquires please call us on 01493 844145.

The WIFI password is: **waterways**

We appreciate your support and understanding during these extreme times.

Please stay safe, and look after each other.