

The Kensington
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Great Yarmouth
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Coronavirus Update

17/03/2020

2.30pm

As I'm sure you are all aware, the recent outbreak of coronavirus COVID-19 is causing an increasing level of concern around public health. As the management of The Kensington Great Yarmouth we wanted to reach out to ensure all our visitors and guests past, present and future are kept up to date with how we as a business are continuously going above and beyond to keep the safety and well-being of all concerned including our team, whom are at the forefront of our operations.

Our number one priority is our team and guest's safety and we are closely following the advice of Public Health England and have introduced several measures to enhance your safety.

1. We have provided hand sanitizer in multiple locations throughout the building.
2. Implementing increased frequency of cleaning and sanitizing surfaces and touch points.
3. Provided the housekeeping team with disposable vinyl gloves to be changed after each room change or stayover.
4. Rearranged our restaurant tables to ensure we have appropriate social distance.
5. All team members have been reminded of the importance of good hand washing and hygiene and are being vigilant.
6. All team members have been reminded of Public Health Advice and reporting if they have any symptoms or have been in contact with anyone that has. If this occurs the correct protocols will be followed.

In order to support our regular guests and corporate customers that still need to travel, The Kensington will remain open but continue to monitor Public Health Advice.

We look forward to welcoming you, and if there is anything that would make your stay more comfortable please let a member of our team know.

We do ask if you feel unwell to not visit us for a minimum of 14 days. Please call us prior to your visit so we can ensure your booking is moved or cancelled based on your booking terms and conditions.

We appreciate your support and understanding during these extreme times.

Please stay safe, and look after each other.

We wish you all the very best in this very difficult period.

The management
The Kensington
Great Yarmouth